

## Written comments to EenVandaag

### **What are the activities of Nuctech in the Netherlands? Do you cooperate with Dutch universities?**

*After setting up a manufacturing site in Poland in 2004, Nuctech opened an R&D, marketing and sales centre in the Netherlands in 2017. Together, these two entities make sure our equipment is technologically advanced and competitive in the European market.*

*The Netherlands' innovative capabilities are among the world's best. We are discussing cooperation with some European universities, including the Dutch ones, to ensure state-of-the-art scientific and technological findings of European scientists become real life products. We will be able to name them after the partnership agreements have been stipulated. What we can surely say at this stage is that the interest is mutual.*

### **What does the cooperation with the Rotterdam harbour and Schiphol airport contain?**

*We selected the Netherlands to establish our innovation and research centers in Europe, to create a sales platform in Europe, and to set up an after-sales service and support platform. Nuctech is not allowed to disclose the names of its clients due to contractual obligations.*

*What we can confirm, however, is that our equipment – container scanners, X ray systems for persons, baggage scanners – is used in some European airports and ports, including in the Netherlands. We have a successful track record of preventing threats like illegal migration in Lithuania, cigarette smuggling in Poland, drug smuggling in Ireland, to name just a few.*

### **Does Nuctech use the technology of AI and facial recognition? And if so, in what way, where is it used for/in?**

*We do not use facial recognition to collect, store or use any personal data in any of our equipment in Europe.*

*In the future, AI algorithms will help security officials – airport and port operators, customs authorities, government representatives – to efficiently analyse large amounts of data, ensure more accurate risk assessments and achieve higher security standards.*

*As a security equipment manufacturer, we are working on making our devices AI-ready. After that, it will be our clients, not Nuctech, to use the data they generate, including from AI.*

### **With the use of the scanners data will be produced. What happens with these data? And who is the owner of these data? Where will the data be stored? At the client's? Or will it be stored in China?**

*Nuctech abides by the highest EU standards on personal data protection, electronic privacy, circulation of non-personal data and cybersecurity. If one of these standards was not met, the equipment would not be even put in use.*

*Nuctech has been operating in the European security market for 17 years. Throughout this time, no data incident or any other technology issue has ever been reported by any of our clients. Our message is simple: "It is our technology, your data".*

*Already at the design stage, we make sure our equipment is protected from illegal data collection and security breaches. Data protection is ensured by thorough controls from state authorities and independent third-party bodies, before Nuctech's equipment is even put in use.*

*We do not handle data. It is simply not part of Nuctech's services. All data generated by our equipment belongs to our customers only. They keep absolute control of it.*

*During use, servers are physically isolated in safe storage rooms and protected by robust firewall solutions. Any infringement would alarm the system and be immediately reported to a customer for investigation.*

**Since last year doing business with Chinese companies has been matter of debate. There is fear and concern about interference and involvement of the Chinese state. What is Nuctech's reaction on this?**

*Our vision is very clear: we do not interfere with politics. Our only concern is to provide safe, innovative and reliable security systems for our customers. Their trust is the best indicator of our business performance.*